

DWAC PUBLIC COMMENTS/QUESTIONS TRACKING LOG				
Issues related to Public Comment Session of DWAC Meetings			DATE: May 21, 2012	
COMMENTS/QUESTIONS		LME if known	Action Taken	STATUS OF QUESTIONS Issue Closed Out / Resolved
1	Innovations Daily Service. Is there one?	ALL	Within Innovations there are multiple services which can be provided in a day, for example: Day Supports, Community Guide, and In-home Skill Building. Review the Comparison: NC Innovations and CAP-MR/DD Waivers for the complete list of Innovation Services. See below link. www.ncdhhs.gov/mhddsas/providers/1915bcWaiver/comparisongrid12-11.pdf	Pending Sub-Committee Review Pending staff and committee review
2	Explain the funding of PMPM, how families explain it.	ALL	PMPM funding - the LME-MCO is paid a "per member - per month" payment for every individual enrolled in Medicaid in their County catchment area, whether or not the individual lives in the catchment area and/or utilizes MH-IDD-SA services. This is part of the risk management of overseeing both dollars and services to ensure that every Medicaid individual in need of services has access to care. The C Waiver, the Innovations Waiver, is still based upon slots and by legislation required to maintain a wait list.	Pending Sub-Committee Review Pending staff and committee review

3	How are the ways grievances are resolved. Numbers and types of resolution.		Discussed in Kelly Crosbie's presentation. This presentation is posted on the DWAC Web page. http://www.ncdhhs.gov/mhdds/as/providers/1915bcwaiver/dwac/4-18-12/dma-presentation4-18-12.pdf	<i>Pending Sub-Committee Review Pending staff and committee review</i>
4	Is Western Highlands eliminating the waiting list or moving delete to unmet needs list?		For MH/SA services there is no waiting list. For the Innovations, C Waiver, yes the LME is required to keep a Registry of Unmet Needs. Anyone who was on the CAP MR/DD wait list and still met ICFMR criteria was to be moved to the Registry of Unmet Needs.	<i>Pending Sub-Committee Review Pending staff and committee review</i>
5	Are people in institutions going to be moved out due to the waiver?		Individuals in MH / SA State facilities transition in and out based upon medically necessity. Individuals in the ICF-MR (Developmental Center) facilities will not be moved out due to the waiver. Individuals may be moved out based upon need, desire, or alternative services which can be offered to enhance and improve the quality of life for the individuals, allowing them to live in the community.	<i>Pending Sub-Committee Review Pending staff and committee review</i>

6	Can you give data about how DHHS will decide if MCO needs to go under?		LME-MCOs will be monitored closely by DMA, DMHDDSAS, DHHS, and CMS for effective management of its dollars. Some of the data will consist of Revenues, Authorizations outstanding, Claims submitted and paid, administrative cost, with specific benchmarks leading to corrective action. There is new language that is going into the contracts that will tell the exact benchmarks, these are not finalized.	<i>Pending Sub-Committee Review Pending staff and committee review</i>
7	4/18/12 From the public perspective, more information needed as to whether the service definition of personal care is part of 1915 i Waiver. Is personal care in the i Waiver or not?	LME-MCOs	DMA has a link for more information, click on this cell it will take you to the page. (www.ncdhhs.gov/dma/pcs/pas.html) . There is a 1915 i - personal assistant services waiver submitted to CMS. Currently public comments on Home and Community Based Standards for this 1915 i Waiver is open until May 21, 2012.	Pending Sub-Committee Review Pending staff and committee review
8	4/18/12 More information on Innovations waiver options currently in effect, Personal Care, Adult Care Homes	LME-MCOs	Personal Care is part of the Innovations Waiver, see above link.	Pending Sub-Committee Review Pending staff and committee review
9	4/18/12 Need for competent services relative to IDD/MH	LME-MCOs	Agreed. In some cases the B or B-3 Waiver Services can assist with an individual on the C Waiver depending upon Medical Necessity.	Pending Sub-Committee Review Pending staff and committee review

10	4/18/12 Families/Consumers in IDD community losing their "guiding star" – case manager contact person who helps then.	LME-MCOs	It is hoped that Care Coordination will become the "guiding star" for individuals covered in the Innovations waiver.	Pending Sub-Committee Review Pending staff and committee review
11	4/18/12 Are Waiting Lists being collected for LME-MCO? How do we know if outcome measures are accurate if we are not keeping lists? Can we trust penetration rates?	LME-MCOs	Yes - under the NC Innovations List - waiting list will continue to be collected. As for the rest of the questions we hope that the Department Waiver Advisory Committee will be able to assist us in this area where trust can be established as to effective outcome measures and penetration rates.	Pending Sub-Committee Review Pending staff and committee review
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